

# NMU Student Resources 2024

## Quick reference list

1. **Universal Access & Disability Unit:** Reasonable Accommodation, e.g., Concessions (Tests & Exams), Facilitation of exam venues for differently abled students, Scribes (available on request), Accessible transport. Adaptive technology (devices and software – advised by NSFAS). Braille Transcription Services. <https://disability.mandela.ac.za/>
2. **Emthonjeni Student Counselling:** We offer free, confidential, professional individual and group counselling services, which are supplemented by self-help programmes and workshops, to Nelson Mandela University students on all campuses <https://emthonjeni.mandela.ac.za/>
3. **Financial Aid:** Nelson Mandela University offers financial assistance to full-time students in the form of bursaries, merit awards, scholarships, and study loans (see downloadable documents below). Assistance is based on financial need as well as academic excellence and sporting achievements...also provides financial assistance in collaboration with the National Student Financial Aid Scheme (NSFAS) for financially needy students. More detailed information can be obtained from: Financial Aid & Bursaries <https://finaid.mandela.ac.za/>. <https://www.mandela.ac.za/Study-at-Mandela/Discovery/General-financial-information>
4. **Student Housing:** Nelson Mandela University provides different types of residences for students at distinct stages of their development. Contact - Ms Vuyo Nomgqokwana, Residence Manager, Tel: 0415043690. [resadmissions@mandela.ac.za](mailto:resadmissions@mandela.ac.za); <https://studenthousing.mandela.ac.za/>
5. **Madibaz Sport:** Madibaz Sport clubs are in principle open clubs thus both student and community members are free to join any sport clubs of their choice. Membership registration forms, available from the relevant Sport Managers and from the Madibaz Sport website. <https://sport.mandela.ac.za/Get-Involved/Joining-Madibaz-Sport-Clubs>
6. **Student Success Coaching:** Student success coaching is a high impact connection with a student on their journey through university, which actively engages them in developing their personal success plan through collaborative learning experiences. [learningdev@mandela.ac.za](mailto:learningdev@mandela.ac.za)
7. **Academic Literacies Writing Centre:** Writing respondents provide constructive feedback on draft writing, which is submitted online by students. <https://ld.mandela.ac.za/Academic-Literacies/Academic-Writing-Literacies>
8. **Supplemental Instruction:** Is a student driven support programme that students attend voluntarily in high-risk modules. SI Leaders are senior students who have successfully completed the module and have received training to facilitate small groups; SI sessions after students attended lectures. [liesl.smith@mandela.ac.za](mailto:liesl.smith@mandela.ac.za)
9. **Learning Development:** Providing opportunities for students to learn from and support each other in small groups, through the establishment of a range of peer-facilitated learning communities...through a tutor and mentor model, to

create shared spaces of learning, shared knowledge, and shared responsibility. <https://ld.mandela.ac.za/Student-Success-Resources>; [ronelle.plaatjes@mandela.ac.za](mailto:ronelle.plaatjes@mandela.ac.za)

10. **Digital Learning Readiness Program:** This site has the main objectives, namely, GetDigiReady, to assist students to be digital ready when they get to the classroom. <http://getdigiready.mandela.ac.za/>
11. **FYS Orientation short videos:** (e.g., Bridging the gap; University jargon, Be safe & secure; Van Schaik Bookstore etc). <https://orientation.mandela.ac.za/More-helpful-videos>
12. **First Year Success (FYS Orientation):** The FYS Programme aligned its approach to that of the university's "access for success," where Orientation is one component of the FYS module, mainly focussing on "Induction" to Nelson Mandela University and its resources. [https://ld.mandela.ac.za/Academic-Literacies/First-Year-Success-\(FYS\)](https://ld.mandela.ac.za/Academic-Literacies/First-Year-Success-(FYS))
13. **Student Governance & Development:** Join one of our student societies and enjoy exciting new experiences, build lifelong friendships, and develop new skills outside the lecture room. <https://studev.mandela.ac.za/Student-Life-and-Events/About-Student-Life-and-Events>
14. **Libraries:** Nelson Mandela University LIS aspires to be the global leading academic library and information service that is recognized as an innovative, creative, and accessible partner in advancing the teaching, learning, research, and engagement goals of the University. <https://library.mandela.ac.za/>, <https://library.mandela.ac.za/Contact-us/Ask-a-Librarian>
15. **Student Health Services:** Nelson Mandela University Student Health Service provides a wide variety of Medical, HIV/AIDS, and Counselling services to **all registered staff and students**. Most services are provided through scheduled appointments; however urgent care (services without appointments) for **acute medical emergencies** are available. Services are provided at the following campuses: South campus (x2174), North Campus (x1149), 2<sup>nd</sup> Avenue Campus (x3762), Missionvale Campus (x1337), George Campus (x5125). <https://studenthealth.mandela.ac.za/>
16. **STUDENT SHUTTLE SERVICES:** students to report any shuttle related issues to Transport personnel for rapid interventions and or solutions. The relevant transport team members to be contacted at :

Students and staff may send an email to: [Student.Shuttle@mandela.ac.za](mailto:Student.Shuttle@mandela.ac.za)

[EXTERNAL RESOURCES:](#)

HELPLINE NUMBERS:

If at any stage you are feeling overwhelmed, please consider contacting:

- **South African Depression and Anxiety Group (SADAG):** WhatsApp support: 9am to 4pm: 0768822775  
or SMS 31393 or 32312 and a counsellor will call you back.
- **SADAG** toll free line: 080 456 789
- **SADAG Suicide Crisis Line:** 0800 567 567
- **Lifeline:** 0861 322 322
- **Higher Health 24-hour Toll Free Mental Health Line:** 0800 36 36 36 or SMS 4336